Post BCAT Actions

Documents and help in decision making we can provide users when they have completed the survey.

# Executive Summary

Do we have any examples of Executive Summaries?

# Full Summary

Per section. Provide a summary of what each section means similar to the survey.

For each rating, produce the average, high, and low. Maybe median?

For each free text, show the answers.

For coverage levels and anything else we have this for, show the national average.

# Actions

## Correct Data

The data does not reflect realities the participants see and should be corrected.

Relevant questions in Broadband and Mobile Access

* Do you feel the FCC 477 accurately reflects the real-life broadband access in your community?
  + Applies if this score is low
* Commentary on National Data on ISP
* Other local data
* Local assessment of availability
* ISPs serving region by service level
* Local assessment of national data (adoption)

How can participants get data changed?

Negotiate with Vendors on Quality

Vendor offerings are not reaching speed or price levels required by the community and should either be held accountable for improving them.

Areas of Concern responses that apply

* Broadband service is too slow.
* Broadband service quality is poor or unreliable
* We have middle mile problems.
* Mobile wireless coverage is spotty or inadequate

## Negotiate with Vendors on New Service

There are opportunities to expand coverage in the community with existing vendors.

Requires there be good vendors in the area today.

Areas of Concern responses that apply

* Broadband service is not available in all or part of our community
* We need better broadband…
* Residents need better, faster broadband speeds…
* We need better broadband…
* We are innovators. We need better…
* People are leaving. We need better…

## Alternative Broadband Solutions/New vendors

There are opportunities to provide other access methods, such as wireless stations, or to bring in new vendors to provide access.

Areas of Concern responses that apply include other vendor applicable items and

* People who need broadband cannot afford the services they need.
* Broadband service is too expensive for the services offered.

## Advocate for Underserved (Digital Inclusion)

Not all members of the community are being served equally and action should be taken to improve access for those communities or educate those communities on how to gain access.

Areas of Concern responses that apply

* People who need broadband cannot afford the services they need.
* Our workforce needs more digital skills.
* Lack of digital access or skills…

## Establish New Policies

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